

Residential Online OnTime 12% Prompt Payment Discount – Terms and Conditions

9 October 2009

1. In these terms and conditions, Credit Card means any card issued by financial institution (for example, Visa and Mastercard) and includes debit cards and visa cards of any kind which are preloaded with credit.
2. The Online OnTime 12% Prompt Payment Discount (“Discount”) is available, instead of the standard prompt payment discount, to customers who:
 - (a) are residential customers of Contact;
 - (b) are registered for online services, online billing and who have opted not to receive a paper Contact energy account (“account”) each month;
 - (c) pay their account via direct debit or internet banking, except where this payment is by credit card;
 - (d) pay their account in full and on time.
3. For the avoidance of doubt, the Discount is not available to customers who make payments by any means other than those listed in 2(c) using a credit card.
4. The discount is not available for PrePower customers.
5. Where any customer who is receiving the Discount fails to comply with these terms and conditions, Contact may move the customer back to the standard prompt payment discount at its absolute discretion.
6. Where the customer has been moved back to the standard prompt payment discount pursuant to these terms and conditions, any reinstatement of the Discount is at Contact’s absolute discretion.
7. Not all premises that are supplied by Contact are eligible for the Discount, and the Discount may not be available in conjunction with any other discounts made available by Contact from time to time.
8. The availability of the Discount is at Contact’s absolute discretion.
9. Contact reserves the right to change any of these terms and conditions at any time.